# Highlights Report **CA**



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Responses:
63 of 70

Response Rate:
90%

### **Exploring your results**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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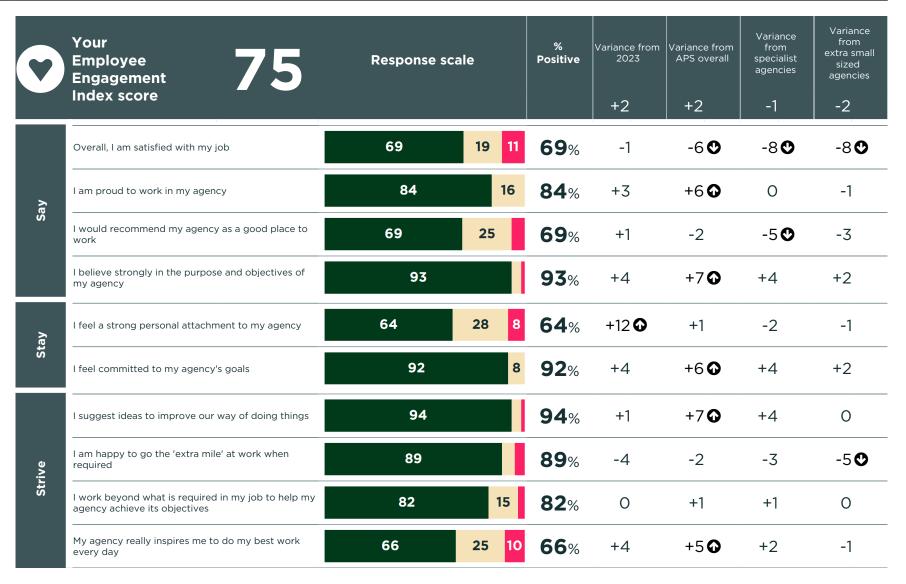


### **Employee Engagement: Say, Stay, Strive**



# How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key • At least 5 percentage points greater than comparator • At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 03.



### **Leadership - Immediate Supervisor**



# **Immediate Supervisor**

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor	Response sca	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	Index score				+2	0	-1	-1
	My supervisor engages with staff on how to respond to future challenges	74	18 8	74%	-9 <b>♥</b>	-6 <b>©</b>	-5 <b>♥</b>	-3
risor	My supervisor can deliver difficult advice whilst maintaining relationships	89		89%	+7 <b>0</b>	+9 🏠	+10 🐼	<b>+9</b>
Immediate Supervisor	My supervisor invites a range of views, including those different to their own	85	8	85%	+2	+3	+2	+4
ediate	My supervisor encourages my team to regularly review and improve our work	87	10	87%	+7 <b>0</b>	+5 <b>⊘</b>	+5 <b>0</b>	+5 <b>♠</b>
<u> </u>	My supervisor is invested in my development	71	19 10	<b>71</b> %	-3	-7♥	-7♥	-7♥
	My supervisor ensures that my workgroup delivers on what we are responsible for	97		97%	+4	+90	+9 <b>0</b>	+80
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	74	18 8	74%	-5♥	-4	-3	-3
	My immediate supervisor encourages me	84	10	84%	+2	+6 🚱	+60	+5 <b>♠</b>
	My supervisor actively ensures that everyone can be included in workplace activities	84	13	84%	0	0	0	0
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	79	16	<b>79</b> %	-	-2	-2	-1
Key	At least 5 percentage points greater than comparator	At least 5 percentag	ge points less tha	n comparator		Positive N	Neutral Negativ	e



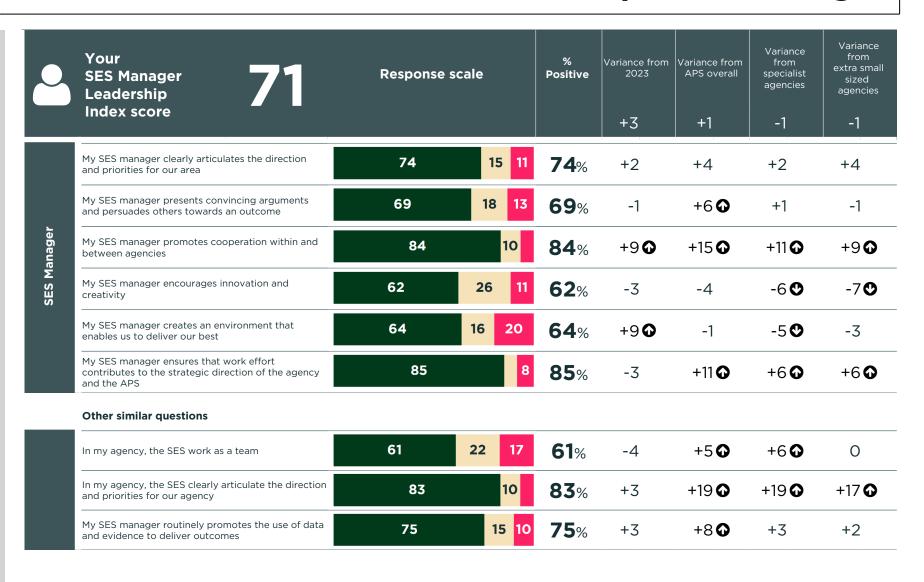
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#### **Leadership - SES Manager**



#### **SES Manager**

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

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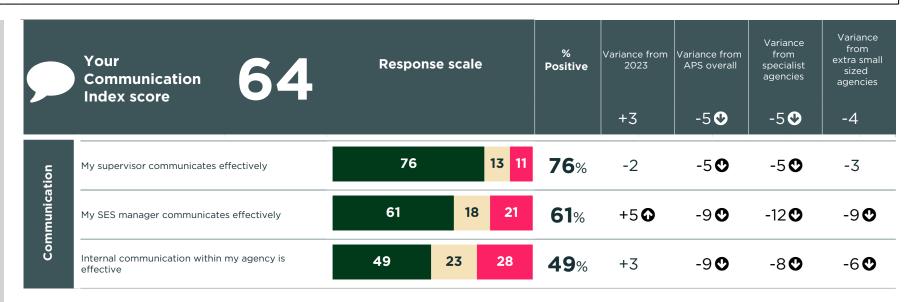


### **Communication and change**



#### Communication

The Communication Index measures communication at the individual, group and agency level.



#### Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

#### Other similar questions

Change

When changes occur, the impacts are communicated well within my workgroup	63	15	23	<b>63</b> %	-3	-5♥	-7 <b>♥</b>	-9 <b>0</b>
Staff are consulted about change at work	51	33	16	<b>51</b> %	+8 <b></b>	0	0	-1
Change is managed well in my agency	48	20	33	48%	0	+4	+5♠	+2

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government

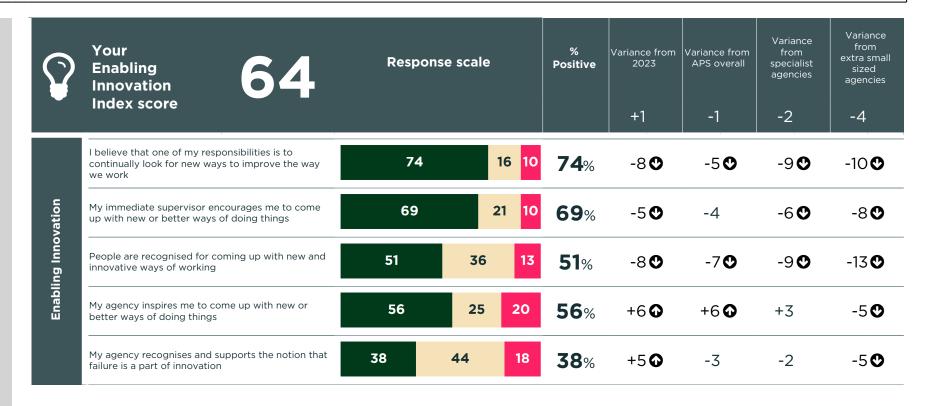
Australian Public Service Commission

#### **Enabling Innovation**



#### **Enabling Innovation**

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.



Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



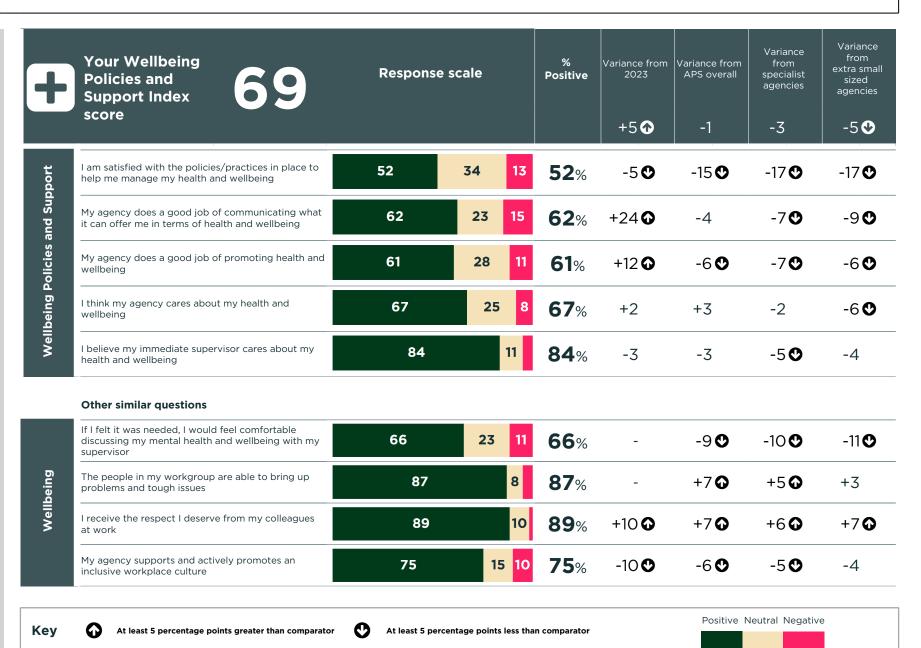
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### **Wellbeing Policies and Support**



#### Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.



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# Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		20%	<b>+9</b>	+90	+70	+50
Very good		30%	-17 ♥	-5♥	-7 <b>♥</b>	-80
Good		<b>36</b> %	+1	-2	0	+2
Fair		<b>7</b> %	0	<b>-7♥</b>	-5♥	-5 <b>O</b>
Poor		8%	+7 <b>0</b>	+5 <b>0</b>	+6 🐼	+6 <b>0</b>
What best describes your current workload?						
Well above capacity - too much work		<b>39</b> %	+210	+17 🐼	+18 🐼	+16 🐼
Slightly above capacity - lots of work to do		44%	-6♥	+4	+4	+2
At capacity - about the right amount of work to do		15%	-11 👁	-16♥	-15♥	-13 ♥
Slightly below capacity - available for more work		2%	-4	-4	-5♥	-4
Well below capacity – not enough work		0%	0	-1	-1	-1

Key



0

At least 5 percentage points less than comparator





# Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		0%	-3	-5♥	-3	-3
Often		<b>33</b> %	+7 <b>0</b>	+80	+10 🐼	+9 <b>①</b>
Sometimes		<b>57</b> %	+3	+80	+7 <b>0</b>	+8
Rarely		10%	<b>-7♥</b>	-9 <b>0</b>	-11 💇	-12 <b>•</b>
Never		0%	0	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent		2%	-4	-6 🔮	-5 <b>0</b>	-4
To a large extent		20%	+3	-1	+2	+4
Somewhat		<b>52</b> %	+2	+14 🐼	+15 🐼	+14 🐼
To a small extent		20%	-2	-5 <b>O</b>	-7 <b>0</b>	-80
To a very small extent		<b>7</b> %	0	-3	-5 <b>O</b>	-6♥
I feel burned out by my work						
Strongly agree		<b>7</b> %	-1	-1	0	-1
Agree		26%	-1	+3	+5 <b></b>	+60
Neither agree nor disagree		<b>31</b> %	+2	-1	+1	+4
Disagree		<b>31</b> %	-2	+1	-2	-2
Strongly disagree	<u> </u>	5%	+2	-3	-4	-80

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At least 5 percentage points less than comparator

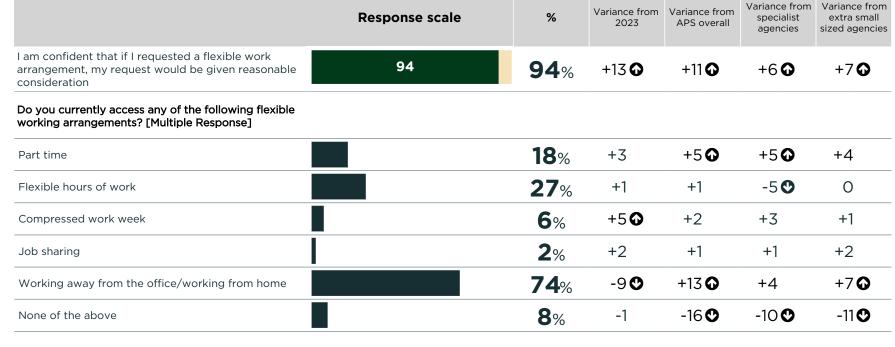
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Key

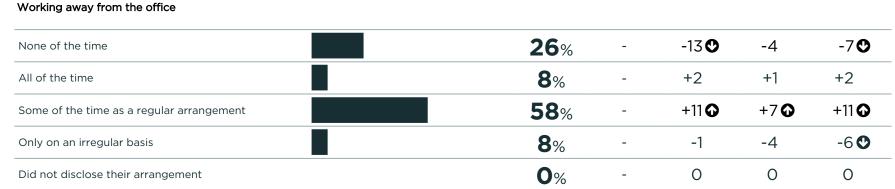
At least 5 percentage points greater than comparator

#### Flexible work





The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

# **Working in the APS**

	Response sc	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	59	26 15	<b>59</b> %	-	-6 <b>•</b>	-8 <b>•</b>	-10 <b>O</b>
The people in my workgroup demonstrate stewardship	81	15	81%	-	+4	+1	-4
The culture in my agency supports people to act with integrity	85	13	85%	-	+80	+6�	+5 <b>۞</b>
I believe strongly in the purpose and objectives of the APS	80	18	80%	-1	-7 <b>0</b>	-6 <b>0</b>	-5♥
I feel a strong personal attachment to the APS	59	21 20	<b>59</b> %	+10 🚱	-5♥	0	+4
My workgroup considers the people and businesses affected by what we do	89	10	89%	-	+4	0	-3

Key



At least 5 percentage points less than comparator

Positive Neutral Negative

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At least 5 percentage points greater than comparator

### Job satisfaction

	Response so	cale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	71	15 15	<b>71</b> %	+1	+2	-1	-3
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	71	23	<b>71</b> %	+16 🐼	+8 <b>₽</b>	+7 <b>@</b>	-4
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	89	8	89%	+5 <b>⊘</b>	+7 <b>@</b>	+4	+5 <b>♠</b>
I am satisfied with the stability and security of my job	89	8	89%	+7 <b>0</b>	+4	+7 <b>0</b>	<b>+</b> 7 <b>♦</b>

## **Clarity and autonomy**

	Response scale		Variance from 2023	n Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	95	95	5% +10 <b>•</b>	+2	+2	+1
I am clear what my duties and responsibilities are	85	8 85	% -1	+6 🚱	+6 🐼	+5♠
I have a choice in deciding how I do my work	61 33	61	% +2	-5♥	-14 🛇	-17 <b>©</b>
Where appropriate, I am able to take part in decisions that affect my job	71 16	13 71	% +7 <b>©</b>	0	-4	-7 <b>♥</b>

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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### **Performance**

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		25%	-4	-3	-5 <b>O</b>	-80
Very good		64%	+7 <b>₲</b>	+9 <b>6</b>	+10 🐼	+10 🚱
Average		11%	0	-4	-2	-1
Below average		0%	-3	-2	-2	-1
Well below average		0%	0	-1	-1	-1

	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	81	8 11	81%	-1	+2	-1	-5♥
My workgroup has the tools and resources we need to perform well	60	15 26	60%	-12 <b>O</b>	+1	+1	-2
The people in my workgroup use time and resources efficiently	77	15 8	<b>77</b> %	+60	+2	-1	-5♥
My job gives me opportunities to utilise my skills	77	10 13	<b>77</b> %	+4	-3	-5♥	-7♥
In the last 12 months, the formal learning I have accessed has improved my performance	53	24 22	<b>53</b> %	-	-5♥	-4	-9♥

Key At least 5 percentage points greater than comparator 

At least 5 percentage points less than comparator

Positive Neutral Negative

Australian Government
Australian Public Service Commission

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### **Retention**



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Which of the following statements best reflects your currer current position?	nt thoughts about working in your					
I want to leave my position as soon as possible		<b>5</b> %	-3	-4	-3	-3
I want to leave my position within the next 12 months		26%	+2	+3	+4	+3
I want to stay working in my position for the next one to two years		<b>42</b> %	-2	+4	+1	0
I want to stay working in my position for at least the next three years		<b>27</b> %	+3	-3	-3	0
What best describes your plans involved with leaving your	current position?					
I am planning to retire		6%	+1	0	+1	-1
I am pursuing another position within my agency		28%	+18 🐼	-15 <b>ூ</b>	0	+17 🐼
I am pursuing a position in another agency		28%	-25♥	+1	-8♥	-21 <b>♥</b>
I am pursuing work outside the APS		11%	+2	+2	-2	0
It is the end of my non-ongoing, casual or contracted employment		11%	+2	+80	+6 <b>☆</b>	+4
Other		<b>17</b> %	+2	+4	+3	+1

Key At least 5 percentage points greater than comparator 

At least 5 percentage points less than comparator

Australian Government

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#### Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
I want to try a different type of work or I'm seeking a career change	<b>17</b> %	-	-	-	-
I am looking to further my skills in another area	<b>17</b> %	-	-	-	_
Senior leadership is of a poor quality	<b>17</b> %	-	-	-	-
I wish to pursue a promotion opportunity	<b>17</b> %	-	-	-	-
There are a lack of future career opportunities in my agency	8%	-	_	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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### Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your em discrimination on the basis of your background or a pe						
Yes		<b>7</b> %	-3	-3	-1	-1
No		93%	+3	+3	+1	+1
Did this discrimination occur in your current agency?						
The data for this question has been hidden for anonymity reasons.						
The data for this question has been hidden for anonymity reasons.						

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



### Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

It was reported by someone else

I did not report the behaviour

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected to he workplace?	arassment or bullying in your current					
Yes		<b>5</b> %	+2	-5♥	-3	-5♥
No		86%	0	+2	0	+1
Not sure		9%	-2	+3	+4	+4
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures	he data for this question has been hid	dden for anon	ymity reasons.			

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.



### Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Excluding behaviour reported to you as part of your duties, witnessed another APS employee in your agency engaging may be serious enough to be viewed as corruption?						
Yes		0%	-6 <b>O</b>	-3	-3	-3
No		97%	+90	+6 <b></b>	+4	+5 <b>⊘</b>
Not sure		<b>3</b> %	0	0	0	-1
Would prefer not to answer		0%	-3	-2	-2	-1

#### Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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# **Demographics**

How do you describe your gender?	Responses
Man or male	25%
Woman or female	73%
Non-binary	0%
I use a different term	0%
Prefer not to say	2%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	10%
No	90%

Do you have carer responsibilities?	Responses
Yes	32%
No	68%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	16%
No	84%

Do you identify as culturally and linguistically diverse?	Responses
Yes	27%
No	73%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	60%
Australian Aboriginal and/or Torres Strait Islander	0%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European Anglo-European	24%
North-West European (excluding Anglo-European)	0%
Southern and Eastern European	3%
South-East Asian	10%
North-East Asian	5%
Southern and Central Asian	2%
North American	2%
South and Central American and Caribbean Islander	2%
North African and Middle Eastern	6%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	11%
No	79%
Maybe	5%
I am unsure what neurodivergent means	5%

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### **Agency position**

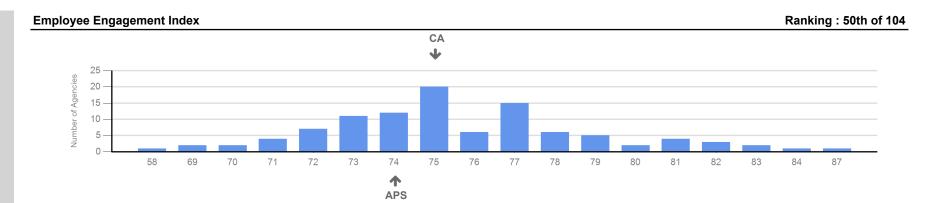


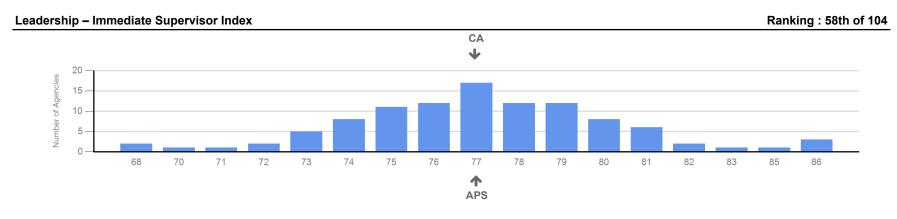
# Agency position

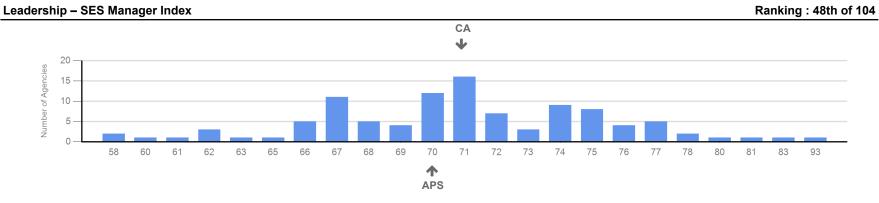
These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.









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### **Agency position**



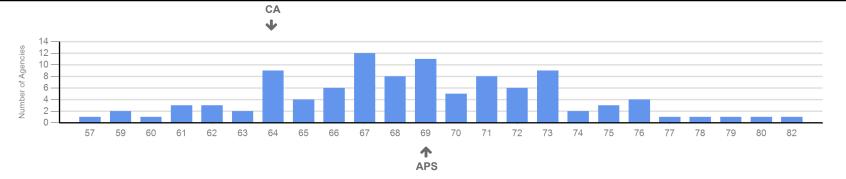
# Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

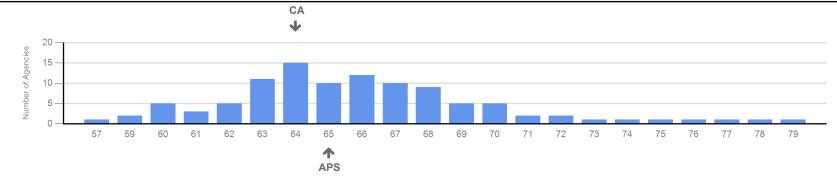
Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.

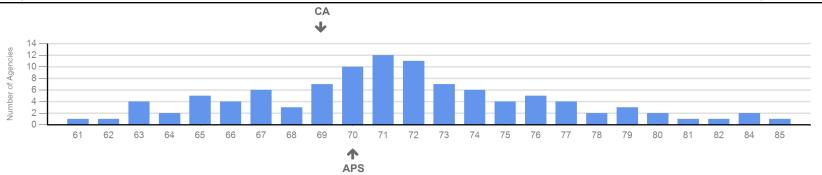




#### Enabling Innovation Index Ranking: 67th of 104



#### Wellbeing Policies and Support Index





Ranking: 76th of 104

### Suggested questions to focus on



# What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
.1	My SES manager creates an environment that enables us to deliver our best	64%	+90	-1	-5 <b>⊙</b>	-3
.2	The culture in my agency supports people to act with integrity	85%	-	+80	+60	+50
.3	Change is managed well in my agency	48%	0	+4	+5 <b>0</b>	+2
.4	My agency supports and actively promotes an inclusive workplace culture	<b>75</b> %	-100	-60	-5 <b>º</b>	-4
.5	I am satisfied with the recognition I receive for doing a good job	<b>71</b> %	+1	+2	-1	-3
.6	I am supported to use my expertise to provide frank and fearless advice	<b>59</b> %	-	-6 <b>º</b>	-80	-100



#### Time to take action

<b></b>	Celebrate	Q		gate further h our teams	<u>~</u>		Opportunities
What things do we do well?				nities coming out o explore further?	Areas w plans:	re need to focus o	on and turn into action
Think about how we can build on or from what we are good at.	ur strengths and learn		nvestigate? Through nrough discussions v	looking at the data in vith staff?		the key things we nee ere better?	ed to improve to make



#### Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

P	rioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

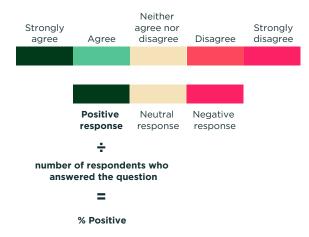
Australian Government

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### **Guide to this report**

#### % Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







#### Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613	= 52%				

#### Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

#### Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

#### Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

